

# Registration Quick Reference Card for Employees/Associates



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## Registration

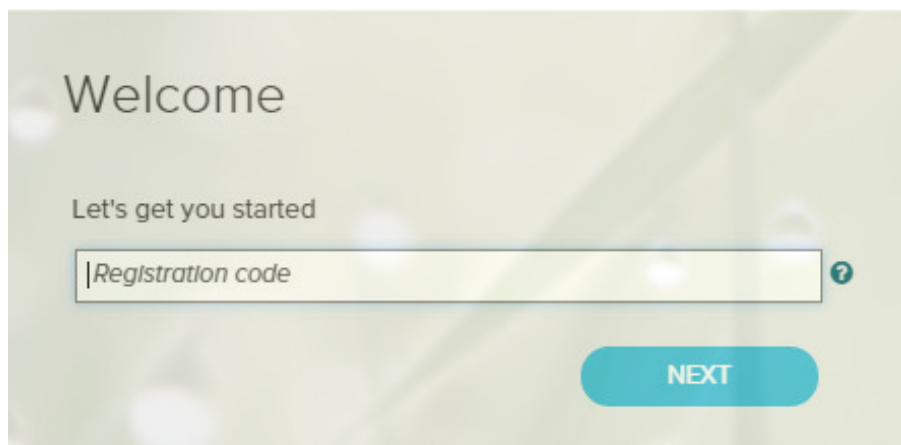
Welcome! ADP is committed to protecting your privacy and ensuring that only you can access your personal information. To assist us in meeting that commitment, you must register with us before using our services.

You will need your registration code: **STW-Marv**

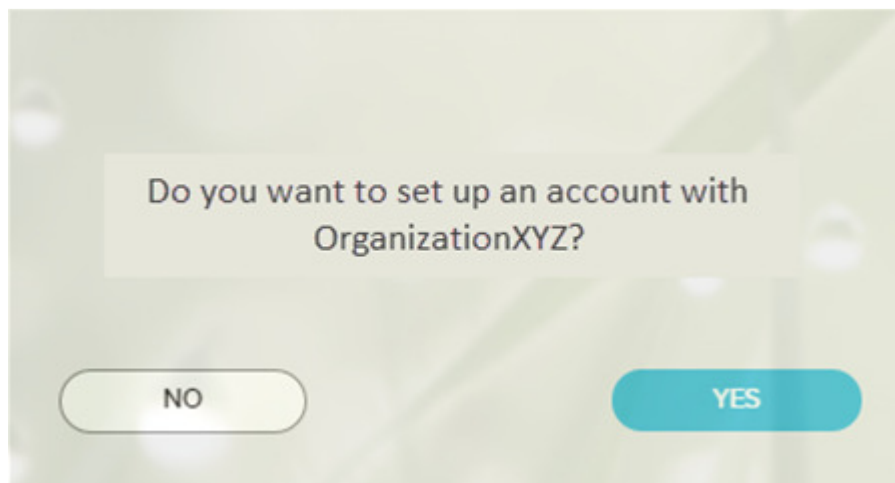
Please note, the registration code is case sensitive. And “Marv” is as in “Marvell”.

On the ADP service web site, click the following link to register for ADP services:

<https://ipay.adp.com/iPay/login.jsf>

The image shows a 'Welcome' screen from the ADP service. It features the text 'Welcome' at the top, followed by 'Let's get you started'. Below this is a text input field labeled 'Registration code' with a question mark icon to its right. At the bottom right is a blue button labeled 'NEXT'.

Enter your registration code.

The image shows a screen asking the user 'Do you want to set up an account with OrganizationXYZ?'. At the bottom, there are two buttons: 'NO' and 'YES'.

If you do not recognize the name of your organization, select No and start over.

Enter your information to help us find you in our records.

Help us find you

First name\*  Last name\*

And at least one of these \*

☐ Employee ID

☒ SSN, EIN, or ITIN

Birth month and day\*

[CONFIRM](#)

The options available on this page might vary based on your organization's setup.

Hello, John Doe

If this is you, select [Register Now](#). If this is not you, select [Cancel](#) and check your entries.

Need help? Contact your organization's administrator for assistance.

[CANCEL](#) [REGISTER NOW](#)

Click [REGISTER NOW](#).

Complete the page and click REGISTER NOW.

### Enter your contact information

To avoid answering your security questions during your next password reset, you can:

- Enter an email address and mobile phone number that are not shared with others.
- Authorize ADP to send you text messages about your account.

Email address\*

Business Personal

Mobile phone number

United States 973-974-5556

Business Personal

☒ I authorize ADP to send me notifications regarding my account, according to ADP'S TEXT MESSAGING TERMS AND CONDITIONS.

### View your user ID and create a password

Memorize your user ID and password now, so you remember them later.

User ID\*

jdoe@organizationxyz

Password (case sensitive) \*

travel@2016

Good

☒ Show password

Passwords must be 8 - 20 characters long and contain at least 1 letter and 1 number. Passwords are case sensitive.

Confirm password (case sensitive)\*

\*\*\*\*\*

☐ Show password

### Select security questions and answers

Use answers to your security questions that you can easily remember later.

Question 1\*

What was the name of your first pet?

Your answer (not case-sensitive)\*

Bubbles

Question 2\*

What was the first foreign country you visited?

Your answer (not case-sensitive)\*

australia

Question 3\*


In what city was your father born? (Enter full name of city only)

Your answer (not case-sensitive)\*

boston

REGISTER NOW


Depending on the ADP services your organization has purchased, the option to create your user ID might be available.

 **Congratulations! Your registration is complete!**


### Your account



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 Your user ID: Jdoe@organizationxyz

 Your available ADP services:  
[SELF SERVICE](#)

### Activate your email / phone

 Activate your email address and your mobile phone within 24 hours by responding to the messages sent to you:  

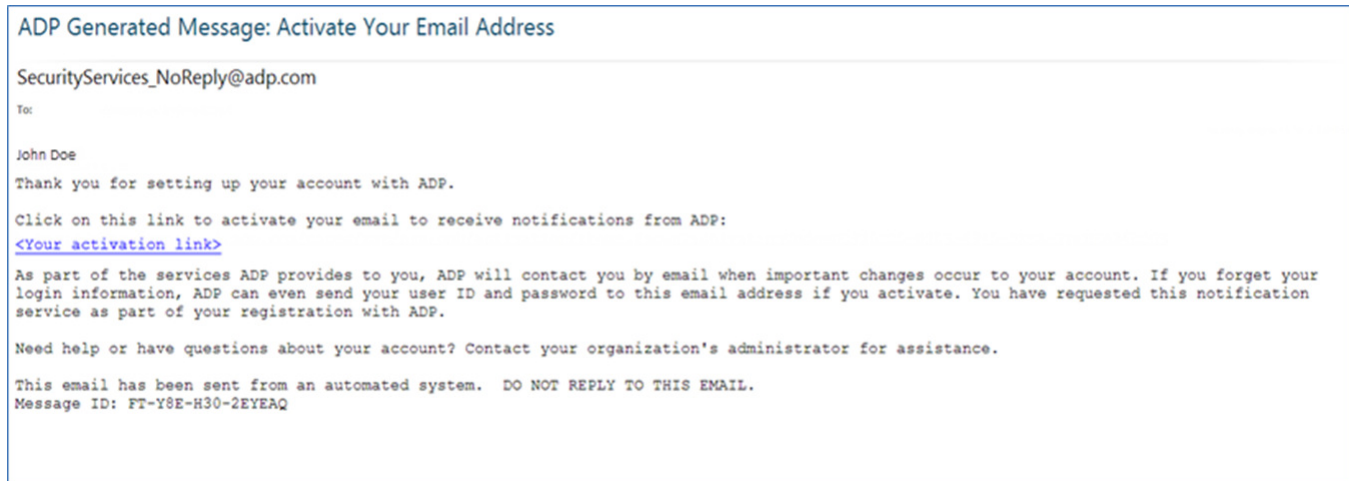
 John.doe@organizationxyz.com  
 +1 555-555-5555

Your registration is complete. You can use your user ID and password to access your ADP service(s).

- Activate your email and mobile phone number to receive important notifications from your organization or ADP.
- Manage your account information to keep it accurate.

## Activate Your Email Address

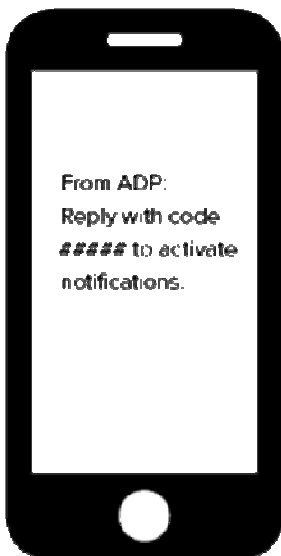
During registration, if you provided an email address that is not shared with others in your organization, look out for an activation email from ADP. Click the link in the email you receive from SecurityService\_NoReply@ADP.com to complete the activation.



## Activate Your Mobile Phone

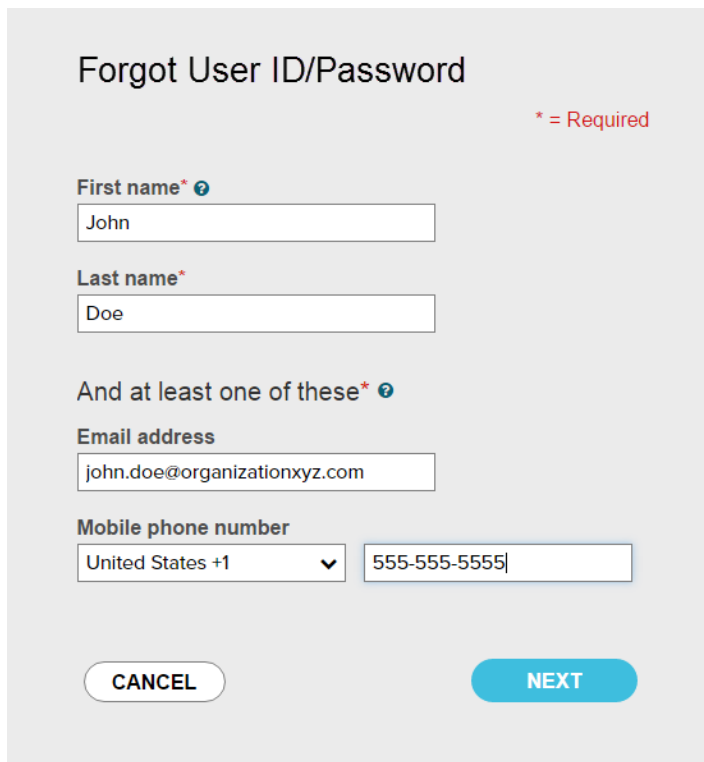
During registration, if you provided a mobile phone number that is not shared with other users in your organization, look out for a text message from ADP. Reply with the code or follow the instructions in the text message to activate your mobile number. In the United States, the message will come from sender "90206"; the sender will vary in other countries.

Note: In some countries, this texting method to activate your mobile phone is not available, so your activation process will differ. Follow the instructions on the confirmation page and in the activation email you receive from ADP to complete the activation.



## Forgot Your User ID/Password?

If you forget your login information, you can use the “**Forgot Your User ID/Password?**” link on your ADP service web site to retrieve your user ID and reset your password. During this process, you will be required to verify that you are the rightful owner of the account to protect your personal information.

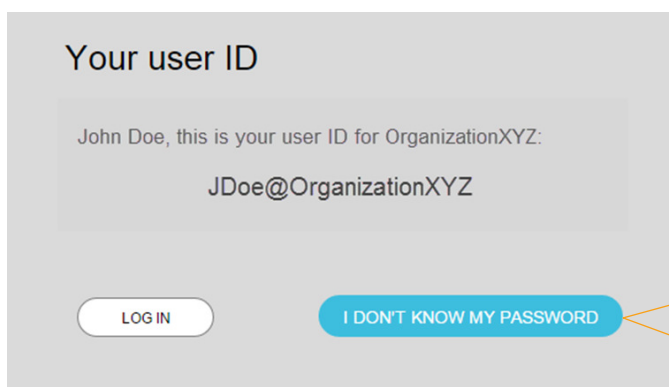


The screenshot shows a web form titled "Forgot User ID/Password". At the top right, it says "\* = Required". The form has the following fields: "First name\*" with the value "John", "Last name\*" with the value "Doe", "Email address" with the value "john.doe@organizationxyz.com", and "Mobile phone number" which includes a dropdown menu set to "United States +1" and a text box with "555-555-5555". At the bottom are two buttons: "CANCEL" and "NEXT".

Enter your first name and last name exactly as they exist in your organization's records.

Enter an email address and/or mobile phone number associated with your account

Upon successful verification of the information that you entered, your user ID will be displayed.



The screenshot shows a confirmation screen titled "Your user ID". It displays the text "John Doe, this is your user ID for OrganizationXYZ:" followed by the user ID "JDoe@OrganizationXYZ". At the bottom are two buttons: "LOG IN" and "I DON'T KNOW MY PASSWORD".

Click I DON'T KNOW MY PASSWORD to reset your account password.

The process will be different for administrators / practitioners.

Congratulations! You have successfully retrieved your user ID of your ADP service account.

## To Reset Your Password

Select the “I don’t know my password” option. If you have an email address and/or mobile phone number that is not shared with others in your organization, you can receive and enter a security code.

**Your security code**

Select where you want to send the security code and click Send Code.

☒ .....5556 (SMS text)

☐ J.....e@organizationxyz.com

**SEND CODE**

☐ I don't have access to any of these emails/phones

**CANCEL** **NEXT**

**Send the code to your email or mobile phone...**

**...and enter it here within 15 minutes.**

**Your security code**

Select where you want to send the security code and click Send Code.

☐ .....5556 (SMS text)

☐ J.....e@organizationxyz.com

**SEND CODE**

Enter your security code here in **14:10**

514235|

☐ I don't have access to any of these emails/phones

**CANCEL** **NEXT**



If you don't have access to your email/phone or you share your email address and/or mobile phone number with others in your organization, you will be prompted to answer security questions instead.

**Your security questions**

\* = Required

What was the name of your first pet?

**Your answer (not case-sensitive)\***

bubblesj

☒ Show answer

What was the first foreign country you visited?

**Your answer (not case-sensitive) \***

.....

☐ Show answer

In what city was your father born? (Enter full name of city only)

**Your answer (not case-sensitive) \***

.....

☐ Show answer

**CANCEL** **NEXT**

**Click Show answer to reveal your answer briefly.**

Upon successful verification of your security code or your security answers, you will be prompted to enter and confirm your new password.

**Reset password**

\* = Required

**New password (case sensitive)\***

tr@Vel2916

☒ Show password

**Confirm new password**

☐ Show password

**CANCEL**

**Strong**

**Your password is valid**

**Your password MUST have:**

- ✓ At least 8 characters
- ✓ A lowercase or uppercase letter
- ✓ A number

**Your password MUST NOT have:**

- ✓ Any character repeated more than 3 times in a row. For example, do not use 1111 or aaaa.
- ✓ More than 3 sequential letters or numbers in a row. For example, do not use 1234 or dcba.

**To strengthen your password, do the following:**

- ✓ Increase the length from 12-20 characters.
- ✓ Add one or more special characters such as @, \$, or &.
- ✓ Use a combination of uppercase and lowercase letters.

**Click Show password to reveal your password briefly.**

**Click to see how well your password meets the requirements and how to make it stronger.**

Congratulations! You have successfully retrieved your user ID and reset your password of your ADP service account.