Cleo Caregiving Overview

Cleo provides personalized guidance as you navigate caring for your family. From the moment you begin thinking about growing your family to the day you bring your new baby home, through raising infants, toddlers and teens, and even caring for your adult loved ones, Cleo provides proactive, personalized guidance for your everyday moments to pivotal family decisions, and everything in between. All services through Cleo, including support through your Cleo Guide and Cleo's network of 60+ types of specialists, are free and available to both employees plus their partner or family support person. Sign up today to get started.

Cleo Caregiving Frequently Asked Questions

Q: What is Cleo?

A: Cleo is a global family support benefit for current and future caregivers. As a Marvell employee, you can access Cleo for self-care and caring for others - from the time you are family planning, through raising a teen and caregiving for an adult loved one. When you sign up, you are matched with a Cleo Guide who will provide 1:1 personalized virtual support and guidance at every step along the way.

Q: Who does Cleo support?

A: Cleo provides support and guidance for all employees, regardless of caregiving status. Whether you're caring for yourself, a child, an aging parent, or another adult family member, Cleo's caregiving support focuses on helping you confidently navigate the changing needs of caring for yourself and/ or your loved ones.

Q: How will Cleo support me and my family?

A: Cleo combines expert guidance and information to provide personalized support through various seasons of life. Cleo can help you navigate balancing work and home life, parenting, managing mental health, finding support for chronic illnesses or cancer, getting help for life stages like menopause, working through grief and loss, and so much more. In addition to your dedicated Cleo Guide, you'll access content via the Cleo app, receive 1:1 support in specialist sessions, and get answers on a range of topics through virtual classes.

Q: What is a Cleo Guide?

A: When you enroll in Cleo, you're assigned a Cleo Guide (a real person) who is dedicated to supporting you. You can message or set up phone or video calls with your Cleo Guide at any time with questions or anything you would like to discuss. All Cleo Guides have extensive experience working with individuals and families to address needs like yours, and they are specialists in the issues and challenges you may face.

Q: What sorts of questions can Cleo address?

A: Anything, really! Your Guide and Cleo's network of experts and specialists will help answer questions around balancing work and life, coordinating family support, prioritizing self-care, planning for your parent's aging, caregiving at a distance, navigating an unexpected diagnosis, and much more.

Q: Can my partner or additional family support member use Cleo?

A: Yes! Cleo supports both you and a partner, in addition to adding multiple other caregivers. As an employee, you will activate your account first, and then you will have the option to add a partner or other caregivers during enrollment. If you are already enrolled in Cleo, you can add a family support person by navigating to your profile on the bottom right toolbar and selecting the+ symbol.

Q: What information will Cleo share?

A: Cleo is committed to protecting all privacy and personal data. Any individual information you share is strictly confidential and only accessible to your Cleo Guide and Cleo business administrators. Cleo provides only aggregated, anonymized data to employers, such as overall usage and feedback.

Q: Is there a cost for me to sign up for Cleo?

A: There is no cost to sign up or take advantage of Cleo's services and resources. Your employer fully pays for the service as part of your employment benefits.

Q: How do you sign up for Cleo?

A: Easy! Download Cleo from the App Store by searching for "Cleo for families" or scan the QR code. From there, you'll create your login and profile to get started.

Q: I have been using care.com, our previous caregiving app. Is that now going away?

A: You will still have access to your Care.com premium membership to search for caregiving services. Backup care is no longer offered, however, you can use Care.com or Cleo to find last-minute care options.