

Need to make a claim? We can help!

Health Assessment Benefit claims

At Lincoln Financial Group, we want to make the claim process as easy for you as we can. We will let you know what information we need, when we need it by, and what you can expect from us. From the first point of contact until the benefit decision, we're here to support you every step of the way.

Ways to submit a claim

- **Online:** Through our secure self-service portal
- Email: FileClaim@LFG.com
- Fax: 888-735-7636

- Mail: The Lincoln National Life Insurance Company P.O. Box 2609 Omaha, NE 68103
- Phone (Health assessment benefit only): 800-423-2765

Download claim forms for mail, fax, and email submissions at LincolnFinancial.com/ClaimForms.

Realth assessment benefit claim	 Employer Employee's name Policy number Employee's SSN or work ID 	 Employee's address, phone number, and email Patient's name and birthdate Payment preference check Tests performed 	 Physician information: Name Specialty Phone number Fax number Address
---------------------------------------	---	--	--

Claims process

A claims examiner will review your claim within three to five business days of receipt and follow up with the claimant, physician, or employer if more information is needed. A claim decision will be made once we receive all needed information. If your claim is approved, benefits will be paid as outlined in your company's policy.

Submitting claims through the Lincoln self-service portal

Once registered, log in to your account and select **Health Assessment Benefit** to access the portal.

Lincoln	Group Insu 🧏 The V3 System 10.0 🎵 Individuals & Famili 🕲 L48 🕲 VAL V3 V3 UAT V3 V3 PreProd V3 Converge Prod V3 VER R2 🕲 V3 PERF 🎵 Aft	Deltamo Delta		
Lincoln Financial Groups		Brittney		
Home	Welcome to the Lincoln self-service portal			
ilaims locumente				
ms file	MANAGE YOUR ACCOUNT	KEY RESOURCES		
	View war benefits > View and download your documents >	Watch online tutorials >		
	View and download forms >	Profile and settings >		
	Welcome to the updated Lincoin Self-Service notati > Non now features and benefits including. Intuitive user interface with easy navigation, the ability to submit Claims online, the ability to access forms, and the ability to send a secure message to the home office Click the Orline Totrata link for an overview.			
	Load More			
	LET US HELP			
		ak to a representative >		

Step 1: Download claim form

- Click on **Claims**.
- Click Download Claim Form.
- Select the Health Assessment Benefit claim form.

Step 2: Complete form

- Fill out all information and save the form to your computer.
- Click **Cancel** to close the **Download Form** window.

Step 3: Submit form

- Click on **Submit a claim online** on the homepage.
- In the pop-up window, click Browse, select the completed claim form, and choose Open.
- Add a description for the document and enter additional comments, if needed.
- Click Submit Claim. You'll see a message that the upload was successful.

©2023 Lincoln National Corporation

LincolnFinancial.com

Lincoln Financial Group is the marketing name for Lincoln National Corporation and its affiliates.

Affiliates are separately responsible for their own financial and contractual obligations.

LCN-5592414-032723 MAP ADA 4/23 **Z04** Order code: ACC-ACICM-FLI001



 To submit multiple documents, click the Submit a claim form and browse to the additional document you'd like to submit. This process can be repeated as many times as necessary to submit all of your documentation via the Claims page.



Questions? Lincoln claims examiners are available at 800-423-2765.

Monday – Thursday, 8:00 a.m. – 8:00 p.m. Eastern, Friday, 8:00 a.m. – 6:00 p.m. Eastern

Before you get started, make sure to register on LincolnFinancial.com.

- 1. Click **Register** on the top right of the page.
- 2. Click the **Product** link under **Employee Benefits**.
- **3.** Enter requested information.
- Validate your identity, and create username and password. Click Log in Now.
- 5. Enter your username and password, and create your security question.